

Nikki Tala Schmidt
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Objective

Apply my education and knowledge in the field of Business, with a special interest in marketing, client relations, sales and merchandising.

Core Competency

- Strong Interpersonal Skills
- Excellent Organizational Skills
- Effective Communicator
- Great Attention to Details
- Creative
- Superior Time Management
- High Oral and Written Communication Skills
- Well developed skills in Excel, PowerPoint and Microsoft Word

Education

Washington State University, Pullman, WA **2012-Present**
Business Marketing

Work History

Sylvia's Swimwear

Assistant Manager **2010-2015**

- Responsible for daily management of the store, sales, prompt customer conflict resolution, customer service, marketing and merchandising, financial management

The Bookie at Washington State University

Cashier **2015-Present**

- Provide excellent customer service, assisted and resolved customer complaints, mastered point of sale

Washington State University Dining Hall

Customer Service Associate **2013-2015**

- Present menus to patrons and answer questions, mastered point of sales, handling transactions quickly and efficiently, responsible for training new associates, maintained quality service in a fast paced environment

Volunteer Activities and Honors

- Recognized for exceptional teamwork **2014**
- Refuse to Abuse 5k **2013**
- Everett Gospel Mission **2010-2011**
- Susan G. Komen for the Cure **2009**
- Camp Providence **2009-2011**
- Jingle Bell Run **2009**

